

Managed Detection and Response (MDR) Service






splunk>partner+

2022 AMER Cloud Partner of the Year

- 2021 Global Professional Services
- 2021 AMER Professional Services

The cyber security landscape is ever-changing. As new threats emerge, your organization must proactively adopt new tools, techniques, and hiring practices. TekStream Managed Detection and Response (MDR) Service helps organizations meet the evolving complexities of these challenges and protect their most valuable assets.

TekStream MDR Service is designed to ensure a continuous, proactive stance to threat management:

-  **Cloud-First SAAS Security Service** – Designed to assess and strengthen your security
-  **Integrated Triple Play Power** – Built on an industry-leading platform, we combine Splunk SIEM/SOAR and CrowdStrike for unrivaled endpoint protection and response (EDR)
-  **Closed Loop Operations** – To manage real-time response needs and long-term enhancements
-  **Proactive and Responsive Approach** – Designed to address and respond to your unique environment
-  **Collaborative** – A partnership that aligns our goals with yours

Driving Continual Improvement & Protection

No organization is ever 100% secure. Safeguarding your business is a constant process of threat evaluation and action. That's why we developed a multi-faceted Visibility, Fidelity, Automation (VFA) Model to help your team assess and rank your organization's security maturity and gain critical insights into areas that need prioritization.



Visibility

Visibility is the measure of the threat surface area and broader threat ecosystem that you have covered in the context of a MDR service.

Our Approach

We regularly review security event outcomes to determine and adopt improvements to overall security effectiveness.



Fidelity

Fidelity refers to the number of surfaced alerts that are correctly identified as an actionable threat.

Our Approach

We expand visibility to incorporate new sources, feeds, and threat lists, as well as reducing false positives.



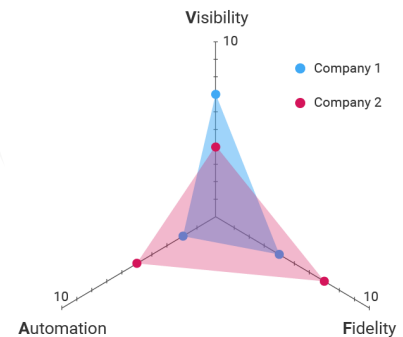
Automation

This is a measure of the number of responses that are handled without human intervention in the overall population of threats detected.

Our Approach

We improve automation that detects, prevents, and responds to identified security anomalies in real-time.

Relative SIEM Maturity

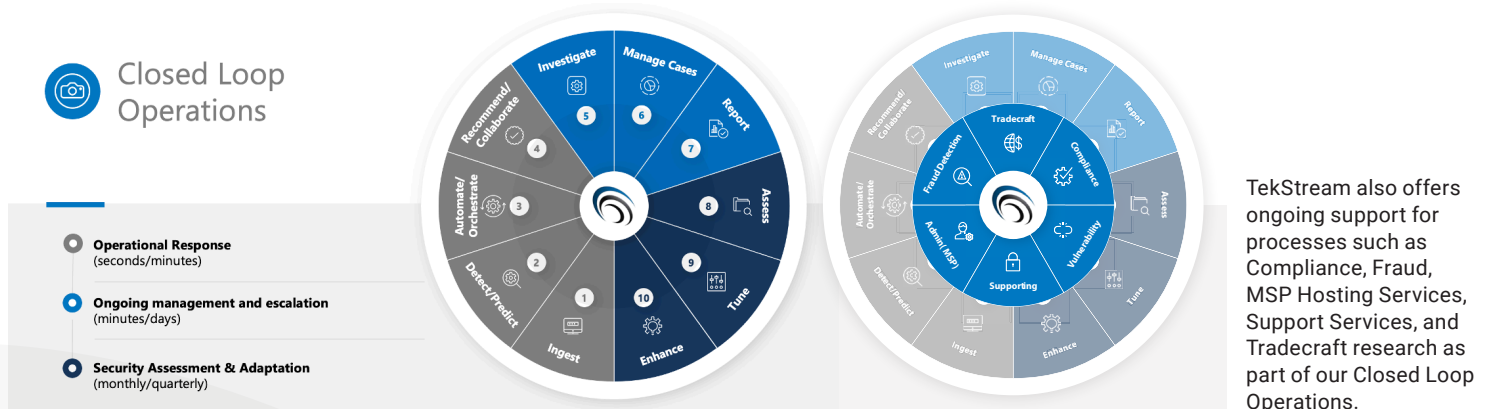


TekStream uses the three dimensions of Visibility, Fidelity, and Automation to chart our clients' weaknesses and areas for continuous improvement.

How does yours compare?

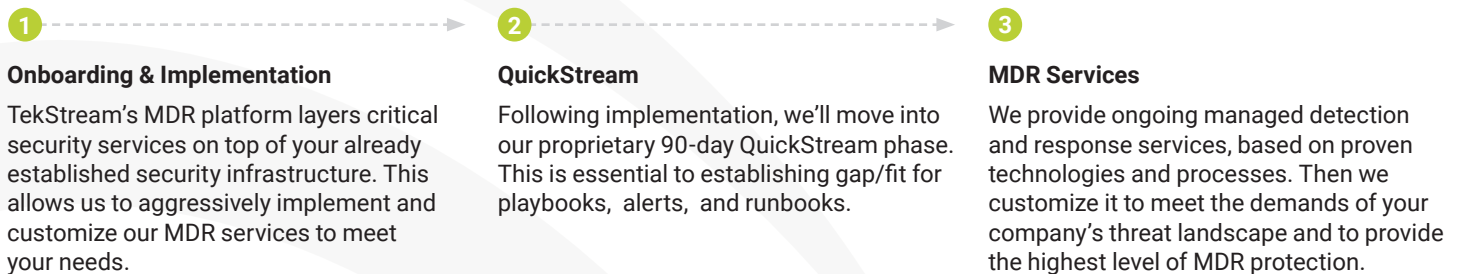
Stronger, More Consistent Threat Management: TekStream's Closed Loop Operations

We segregate our security processes into relative response time categories. This allows us to prioritize our long-term optimization efforts while meeting immediate security response needs.



Move at The Speed of Need with TekStream

Our proven process is designed to quickly onboard our team of MDR experts while ensuring we identify and meet your specific needs - all to accelerate your time to value.



The TekStream Difference

- Award-winning experience: 2021 Global Services Partner of the Year and 2021 AMER Professional Services Partner of the Year.
- Deep expertise with market-leading SIEM, SOAR, and CrowdStrike EDR technologies.
- Highly experienced and 100% certified team, each with an average of 5+ years of Splunk experience.
- Real human review and response 24/7/365 – no automated alerting from an unmonitored inbox.
- SOC 2 Type 2 certified Managed Securities Practices.
- 97% customer renewal rate.

Let us help you secure the assets you value most.

Contact us today to schedule a **Free Maturity Metric Assessment** to help you identify potential threats and prioritize areas for system improvement.

[Contact Us Now](#)



@TekStreaming



TekStream



844-TEK-STRM



TekStream



info@tekstream.com



TekStream.com



TEKSTREAM
The People to Power Your Success